

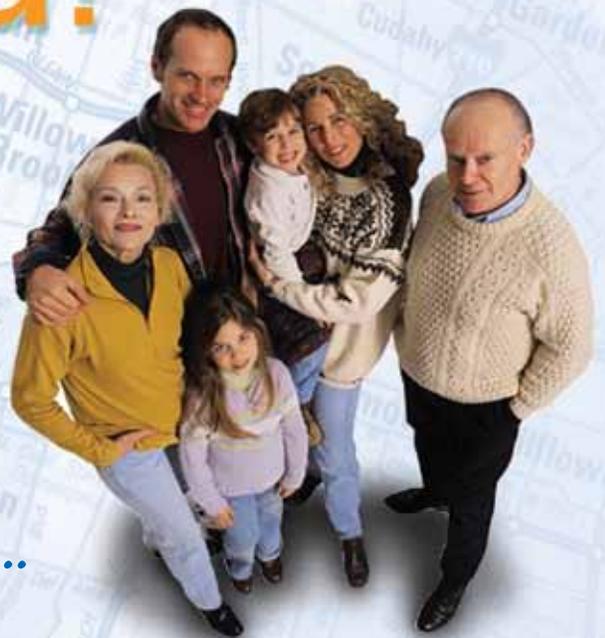


*Lynn moved  
to Los Angeles...*

*John moved  
to Australia...*

# Where can we move you?

*The Johnsons  
moved across town...*



**ISAAC'S**  
Moving and Storage



# ISAAC'S

## Moving and Storage

THE TRUSTED NAME IN THE MOVING INDUSTRY.

**A**t Isaac's Moving and Storage we still believe today in the principles that defined our company when it was first established: integrity, industry expertise, and old-fashioned hard work. We love what we do and our passion for moving is reflected in our attention to the smallest details and the care we give to each and every customer. We believe in offering our customers the services that they require, while providing cost savings every step of the way, making every customer a customer for life.

Isaac's Moving and Storage makes moving easy, and we guarantee quality service at a reasonable price. We are a fully licensed and experienced relocation company equipped to handle local, long distance, international and commercial moves. In addition to moving, we offer packing, secure storage facilities and free box delivery.

Compare Isaac's services with other moving companies. We are confident that you will find our quality service, competitive price and moving expertise unmatched. So whether you are moving your home or office, locally, long distance or around the world, call Isaac's today for a free consultation. You will then see why Isaac's is the Sensible Choice.



integrity,  
industry expertise  
and old-fashioned  
hard work

# OUR SERVICES



## Local Moving

Isaac's Moving & Storage has been providing top quality local and long distance relocation services to families and individuals around the country and across town. When you move with Isaac's, you can depend on honest, reliable service and unmatched quality. From initial packing to moving in, Isaac's provides you with the support you need and the care you deserve. Our expert team of consultants, movers, and drivers take special care of your valuable items, from the moment you call us, until your belongings are unpacked and carefully placed in your new home.

## Long Distance Moving

We're one of the largest coast to coast long distance moving companies, operating a large fleet of trucks and tractor trailers, specifically designed for long distance moves. Our expert long distance drivers drive up and down the east coast and across the country on regularly scheduled trips, moving thousands of satisfied customers to their new homes and offices.

## International Moving

Isaac's Moving & Storage is the top choice for international relocations. For years, we have been moving thousands of satisfied customers to every corner of the world. Isaac's has been the moving partner of choice for International businesses, government agencies, and other international organizations who frequently relocate employees and their families internationally. We make successful international moves happen, and take care of all the details to ensure you and your family a smooth transition to your new home abroad.

## Packing & Moving Supplies

Isaac's experienced movers and packers make certain that your household goods are well protected during your move. We use advanced packing methods and top quality packing supplies. We also provide moving materials and supplies at each of our locations, or online at [www.isaacsmoving.com](http://www.isaacsmoving.com).

## Storage

Isaac's Moving & Storage offers convenient storage services, including self-storage and commercial warehousing. Our newly constructed, fully licensed and insured warehouse maintains top security for optimum protection. The storage area is clean, orderly, environmentally controlled, and available for inspection at any time.

## Commercial

Isaac's Moving & Storage provides comprehensive commercial moving services. Whether you are moving an office or a commercial facility, Isaac's personalized service can save you time and money by anticipating and planning ahead for any unexpected challenges that could arise. Isaac's also offers commercial packing services. We use a simple, yet efficient system to organize and pack commercial items. Our coding system labels each room and article so that the moving crew can place even the smallest files back into their designated areas.

A wide range  
of services to meet **ALL**  
your **moving** and  
storage needs...

**ISAAC'S**  
Moving and Storage

Local Residential Long Distance Commercial International Storage

**800-NICE-JOB**  
IsaacsMoving.com

**ISAAC'S**  
Moving and Storage

Large Box 4.5

For Packing Tips  
IsaacsBox.com

**ISAAC'S**  
Moving and Storage

Wardrobe Box

For Packing Tips  
IsaacsBox.com

↑  
**FRAGILE**  
THIS SIDE UP  
↑  
**DISH PACK**

# THE MOVING EXPERIENCE

For some,  
customer service  
is a department.

For **US** it is an  
attitude.

At Isaac's Moving and Storage we take a customer-centric approach and strive to provide the best quality customer care before, during and after your move.

When you first contact Isaac's Moving and Storage, one of our account representatives will listen attentively to your needs, address your specific concerns, and answer all of your questions. When all of the pertinent information has been gathered, a comprehensive estimate will be generated for you. We also provide free estimates via our website at [www.isaacsmoving.com](http://www.isaacsmoving.com)

As your move day approaches, our professional moving consultants will assist you with any concerns, questions, or last minute moving needs you may have.

On the day of your move, our experienced foremen will work with you to ensure proper caution is taken in moving all household items from your home and placing them in your new home where you want them. Finally, after the move, we will mail you a questionnaire to rate our services so that we can continue to improve upon our commitment to our customers.



# YOU HAVE QUESTIONS? WE HAVE ANSWERS

Over the years, we have been asked every question imaginable. Here are some of the most frequently asked questions:

***Do I have to be present on the day of my move?***

Yes. However, if it is not possible to be present on the day of your move, you may designate a representative to be available to direct the movers.

***If the closing of my new home is delayed, can Isaac's store my household items overnight?***

Yes. We can store your household items at any one of our storage facilities.

***I recently purchased a new home, can Isaac's protect my new floors?***

Yes. We have the necessary materials to protect your floors.

***What is the best way to prepare a computer for safe transport?***

If you have the original manufacturers box, we suggest that you pack your computer in that box. If you do not have the original box, we have the necessary materials to safely pack your computer.

***What is the cost of a move based on?***

Our charges are based on the volume of items to be moved.

***Are the movers trained?***

Our movers undergo extensive training on how to properly and safely pack and transport household and unique items. A well-trained moving crew is the key to a safe move.

***Is your equipment in good working order?***

All of our trucks and equipment are modern and undergo regular maintenance.

***Will I be able to contact someone on my move day?***

You will be assigned a contact person from the moment you first inquire about our services. Your contact will be happy to assist you with any questions or concerns you may have regarding your move.



**ISAAC'S**  
Moving and Storage  
Packing Tips  
IsaacsBox.com

# TIPS FROM THE PACKING EXPERTS

Isaac's provides  
complete  
packing services...



# ...but here are a few handy tips on how to pack the items you wish to pack yourself.

## Dishpack Box

18" x 18" x 24" - Dishpack boxes are used to pack china, glassware and assorted breakables. They can also be used to pack lamps, small statues and vases. Dishpack boxes are also called china boxes.



## Book Box

16.5" x 12.5" x 12.5" - Book boxes are used to pack heavy items such as books, records, CD's, computer software and small appliances.



## Medium and Large Box

Linen – 18" x 18" x 16.5" - Large Box – 24" x 18" x 18"  
Linen boxes are used to pack clothing, sheets and towels. Additionally, large lightweight items such as toys, blankets and pillows can be packed in linen boxes.



## Picture Box

24" x 36" x 3.5" - Picture boxes are used to pack pictures, mirrors and miscellaneous flat glass pieces. The number of items that are able to fit into each box depends on the dimensions of each item.



## Wardrobe Box

18" x 18" x 51" - Wardrobe boxes have been designed with a metal bar used to hang clothing within the box. You can fit approximately a foot and a half of closet space into each wardrobe box. Miscellaneous items such as shoes, cushions and stuffed animals can be placed in the open space in the bottom of the box. This box can also be used to hang unique items such as curtains and draperies.



## Lamp Box

12" x 12" x 40" - Lamp boxes are used to pack halogen lamps, table lamps or any tall lamp that can not be disassembled.



## Banker, Letter, and Legal Boxes

15" x 12" x 10" - Banker boxes are used to pack letter and/or legal files from your home or office. In one direction, you can pack letter size files and in the other direction you can pack legal size files. In addition, letter boxes (24" x 13" x 11") are available to pack letter size files and legal boxes (24" x 16" x 11") are available to pack legal size files.



\*boxes shown are not proportional or to scale.

# HOW TO SELECT A MOVING COMPANY

Many people  
**choose** a mover  
based on **price...**



...However  
there are a number of other  
**factors**  
to consider  
when you make your **choice.**

## References

Do you know anyone who has used a given mover? Try to get several references for each mover being considered to ensure consistency. Anyone can have a good or bad experience with a move so one reference is usually not reliable. Ask all movers that give you an estimate for recent, written and callable references.

## Better Business Bureau (BBB)

The BBB is a private organization that attempts to mediate disagreements between businesses and consumers. They can be a good resource to measure a moving company's reputation. The BBB can be contacted to find out how many complaints have been filed regarding the company, and how those complaints have been responded to. Then, compare the number of complaints with the number of moves performed per year. For example, a mover that does 5,000 moves a year is bound to have more complaints than a mover that does 500. The mark of a good company is a low ratio of complaints filed versus the number of moves performed.

## Licensing

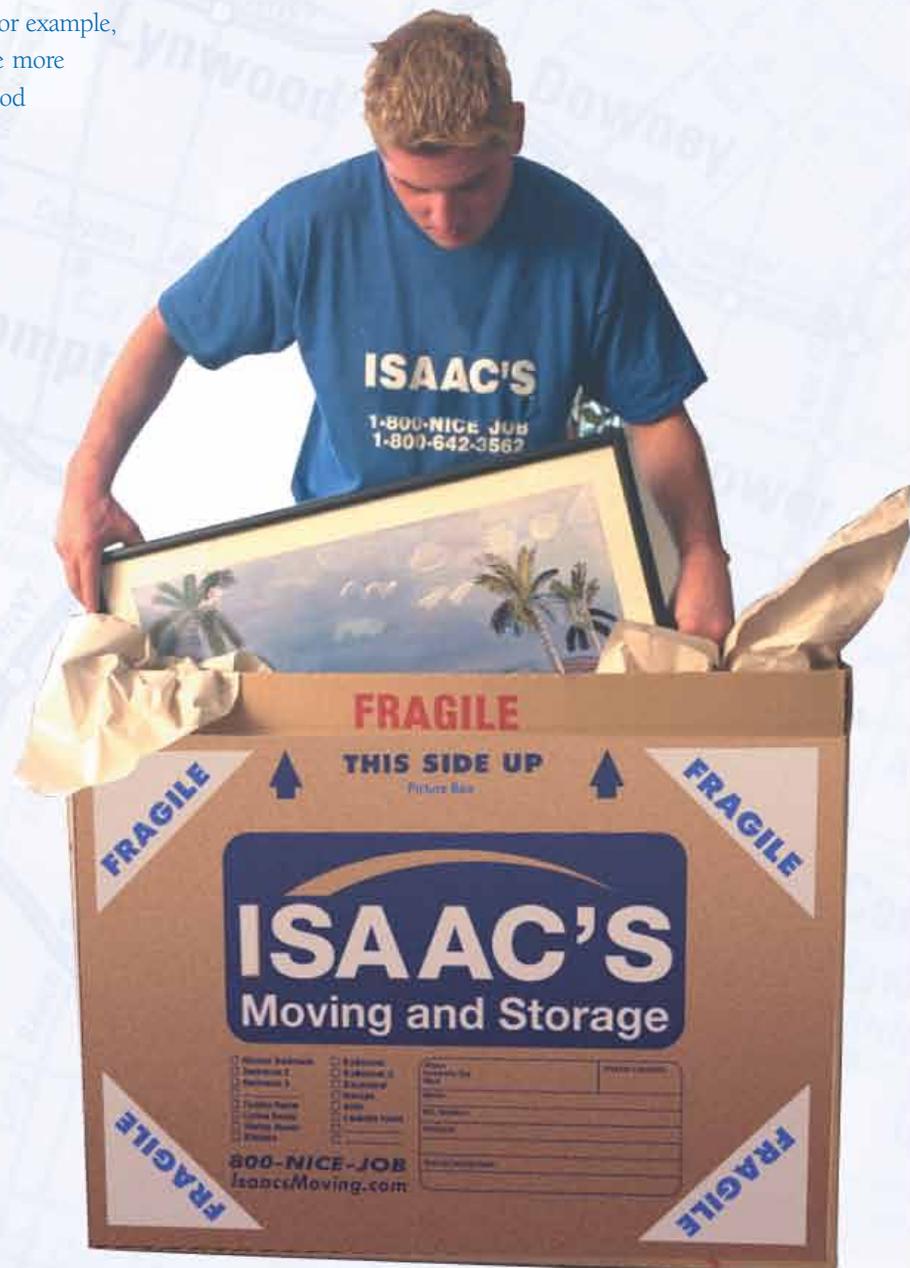
A licensed mover is certified by certain state and federal agencies, and has demonstrated basic qualifications for operating a moving company. State agencies regulate local moves, while the Department of Transportation (D.O.T.) regulates inter-state moves. A mover should be able to provide their licensing number, either in its advertisement or over the phone.

## Valuation Coverage

A low price is no bargain if your treasured possessions are damaged. Licensed movers are required to provide limited liability coverage at no additional cost. You can usually purchase additional coverage for an extra premium.

## Workman's Compensation

Licensed movers are also required to have workman's compensation insurance for their movers. Failure to hire a company with this insurance could mean liability on your part for injuries a mover suffers on the job.



# MOVING CALENDAR

## Eight Weeks Before

- Get a floor plan of your new residence and begin an inventory of all household goods to decide what you want to keep and what you want to get rid of.
- Get estimates from several moving companies and find out from your insurance company whether your homeowners policy covers your possessions during the move.
- Make a file for all moving receipts and papers.

## Six Weeks Before

- Start looking for good health-care professionals in your new location.
- Fill out and send post-office change of address cards.

## Four Weeks Before

- Send furniture, curtains, and carpets for repair or cleaning as needed.
- Begin to use up food.
- Gather valuable personal papers that you may need upon arrival at your destination, including medical, and dental records, birth certificates, etc.

## Three Weeks Before

- Arrange to have utilities disconnected in your present home, and connected at your new home.
- Transfer car registration and insurance records. Notify State Motor Vehicle Bureau of your new address.
- Arrange for child care on moving day, if necessary.

## Two Weeks Before

- Arrange to move your pets.
- Dispose of all items too dangerous to move.

## One Week Before

- Transfer all bank accounts. Buy traveler's checks. Withdraw items and close safety deposits boxes.
- Cancel newspaper delivery.
- Have enough medication to last at least two weeks. Have prescriptions forwarded to a new pharmacy.
- Make arrangements to pay for your move.

## Two Days Before

- Defrost and dry refrigerators and freezers to be moved.
- Set aside valuable items to carry with you.
- Disconnect appliances and electronics.

## Moving Day

- Be available to answer questions and give directions to the movers and stay until they are finished.
- Accompany driver for inventory of your household goods.
- Notify the driver where you can be reached.

# MOVING WITH CHILDREN

**Moving to a new home can affect your children in many different ways. You can help ease their concerns by turning the move into a positive adventure for the entire family.**

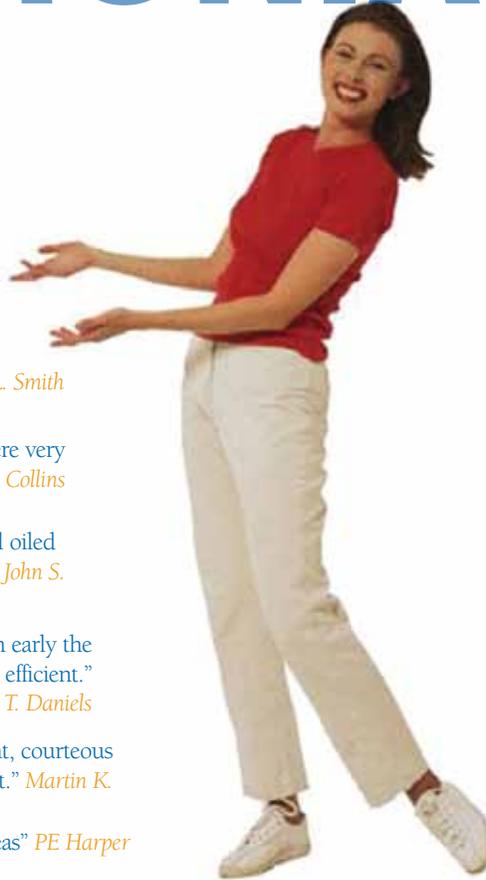
## **Here are a few important tips:**

- Talk to your children about the move. Tell them about their new home and community, schools, and other areas of interest.
- Help your children learn about the new area. They'll be a lot more excited if you can tell them about the great new playgrounds, schools, parks or other amenities they can look forward to.
- Before you start packing, take pictures of each room in your home. This creates a tangible record that can help ease children's anxieties in the short term, and trigger fond memories years later.
- Show your kids pictures of their new home and neighborhood, and if possible take them for a few visits before the actual move.
- Help your children collect e-mail addresses and telephone numbers of their old friends.
- Throw a nice "going a way" party.
- Involve your kids in the packing process. Older kids can put their own belongings in boxes, and kids of all ages will enjoy decorating the boxes containing their things.
- While the move is in progress, think about having a friend or a sitter come and spend time with your kids, or send them out for the day on a fun activity.



# CUSTOMER TESTIMONIALS

Don't just take our  
word for it, see what  
Isaac's customers  
have to say...



"The movers set new standards for hard work – WOW!" *L. Smith*

"The moving team who helped me move to Maine were very courteous and helpful. They made it easy!" *I. Collins*

"My move went extremely well. The moving team was like a well oiled machine. They took care of last minute items without direction." *John S.*

"The 3 guys who executed the move were very punctual (even early the first day for pick-up) and were professional, thorough and efficient." *T. Daniels*

"Very pleasant moving experience. Everyone was very efficient, courteous and professional. Movers were excellent." *Martin K.*

"Outstanding job all around – all areas" *PE Harper*

"The lead mover and his helper did a fantastic job moving our things – great, hard working crew!!" *J. Clark*

"The young men who moved us were very efficient! Everything went smoothly." *Karen H.*

"I wanted to let you know how much I appreciated the work of my moving team. They exceeded my expectations of efficiency and care. Not only did they show up before the scheduled time but also the job was completed sooner than the quote. The lead mover did a great job of directing his crew and I could not have been happier with the end result." *Louise M.*

**ISAAC'S**  
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**1-800-640-0450**  
[www.isaacsmoving.com](http://www.isaacsmoving.com)  
E-mail: [info@isaacsmoving.com](mailto:info@isaacsmoving.com)

#### Massachusetts

181 Campanelli Parkway  
Stoughton, MA 02072  
Phone: 781-436-4700

#### New Hampshire

One New Hampshire Avenue  
Portsmouth, NH 03801  
Phone: 603-610-0166

#### Rhode Island

56 Pine Street  
Providence, RI 02903  
Phone: 401-223-0064

#### Pennsylvania

4309 G Street  
Philadelphia, PA 19124  
Phone: 215-563-3700

We are proud Members of the following organizations:

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